Office of the Sheriff	5 THE REAL	JEFF R. HOLLOWELL SHERIFF
INYO COUNTY, CA	A CONTRACTOR OF A CONTRACTOR	ERIC PRITCHARD UNDERSHERIFF
""	A Professional Service Agency	"

Jail Training Officer (JTO) Program Daily Observation Report

Week #	Day#
--------	------

TRAINEE: _____

JTO:

RATING INSTRUCTIONS: Rate observed behavior with reference to the scale below. Although you are encouraged to comment on any behavior you wish, a specific comment is required for all ratings of 2, 3, 4 and 6. If the behavior commented upon is covered by one of the categories below, use the category number as a preface to your narrative.

1	Not Observed	2	Not Responding To Training	3	Unsatisfactory
4	Needs Improvement	5	Acceptable	6	Exceptional

APPEARANCE

1.	. General Appearance: Specify if necessary		□2	□3	□4	⊠5	□6
<u>AT</u>	TITUDE						
2. 3.	Acceptance of Criticism Attitude towards Duties	$\square 1$ $\square 1$	$\square 2$ $\square 2$	$ \square 3 \\ \square 3 $	□4 □4	⊠5 ⊠5	$\square 6$ $\square 6$
KN	<u>IOWLEDGE</u>						
 4. 5. 6. 7. 8. 9. 10. 11. 12. 13. 	Knowledge Reflected in Performance	1 1 1 1 1 1 1 1 1 1 1 1 1 1	$ \begin{array}{c} $	□3 □3 □3 □3 □3 □3 □3 □3 □3 □3	 ⋈4 	□5 □5 □5 □5 □5 □5 □5 □5 □5 □5	$ \begin{array}{c} $





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

 Security Precautions/Jail Security Jail Communications/Use of Radio Codes Fire/Life Safety 	□1 □1 □1		□3 □3 □3	□4 ⊠4 □4	□5 □5 □5	$ \Box 6 $ $ \Box 6 $
PERFORMANCE						
 Problem Solving Intake Procedures Classification Procedures Release Procedures Jail Documentation Search Procedures Restraint Equipment Inmate Supervision/Control of Conflict Inmate Orientation/Programs Medical Procedures Medical Requests Emergency Procedures Use of Force Transportation Units Maintenance Work Orders Report Writing 	$ \begin{array}{c} 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ 1\\ $	$ \begin{array}{c} $	$ \begin{bmatrix} 3 \\$	$ \begin{array}{c} 4 \\ 4 \\ 4 \\ $	5 5	$ \begin{bmatrix} 6 \\ 6 \\ 6 $
RELATIONSHIPS 33. With Fellow Officers34. Other relationships: JTO/Sergeants/Lieutenants35. Self-Initiated Activity (Quality and Quantity)	□1 □1 □1		□3 □3 □3	□4 □4 ⊠4	⊠5 ⊠5 □5	

Office of the Sheriff SHERIFF	JEFF R. HOLLOWELL SHERIFF
INYO COUNTY, CA	ERIC PRITCHARD UNDERSHERIFF
"A Professional Service	e Agency"
HAVE ANY MAJOR STRENGTHS BEEN IDENTIFIED? See Atta	ached IF YES, EXPLAIN:
HAVE ANY PROBLEM AREAS BEEN IDENTIFIED? See Attache	ed IF YES, EXPLAIN:
ADDITIONAL COMMENTS: See Attached	
WEEKLY PROGRESS REPORT INTERVIEW CONDUCTED:	□ YES □ NO DATE:
TRAINEE SIGNATURE:	DATE:
JTO SIGNATURE:	DATE:
JTO SAC:	DATE:





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

WEEKLY PERFORMANCE

1. **General Appearance:** Standard: Neat, clean uniform; well groomed appearance; shined shoes; equipment maintained. Rated: Needs Improvement Does not consistently maintain a neat and orderly appearance. Equipment not maintained. **Example: Instruction:** 2. Acceptance of Criticism: **Standard:** Accepts criticism in a positive manner and applies it to further learning process. Rated: Needs Improvement Rationalizes, does not readily accept criticism, does not apply it to make improvement. **Example:** Instruction: 3. **Attitude towards Duties: Standard:** Expresses active interest toward the job. **Rated:** Needs Improvement Takes duties only as a job, demonstrates limited dedication. **Example: Instruction:**

4. Knowledge of Department Policies and Procedures:





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

Standard: Is familiar with most commonly applied Department Policies and Procedures.

Rated: <u>Needs improvement</u> has a limited knowledge of Departmental Policy and Procedures and is making an attempt to learn.

Example:

Instruction:

5.	General Orders:
Standard:	Is familiar with Sheriff's Department General Orders.
Rated:	<u>Needs Improvement</u> has a limited knowledge of Departmental General Orders and Procedures and is making an attempt to learn.
Example:	
Instruction:	
6.	Title 15:
Standard:	Familiar with most commonly applied Title 15 recommended guidelines.
Rated:	<u>Needs Improvement</u> has a limited knowledge of Title 15 and is making an attempt to learn.
Example:	
Instruction:	
7.	Chain of Command/Organizational Structure:
Standard:	Adheres to chain of command.
Rated:	<u>Needs Improvement</u> has a limited knowledge of chain of command. Sometimes circumvents without justification.



> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

Example:	
Instruction:	
8.	Knowledge of Related Agencies:
Standard:	Demonstrates working relationships with other agencies, understands generally their function and is able to utilize them to complete assignments.
Rated:	<u>Needs Improvement</u> Limited knowledge and understanding of criminal justice agencies and how they interact with each other.
Example:	
Instruction:	
9.	Knowledge Reflected in Verbal Tests:
Standard:	Correctly answers most of training officer's questions.
Rated:	<u>Needs improvement</u> Attempts to answer training officer's questions, but often fails to answer completely.
Example:	
Instruction:	
10.	Knowledge Reflected in Written Tests:
Standard:	Scores above 90% on written tests given during the evaluation period.
Rated:	<u>Needs Improvement</u> Scores above 80% on written test given during this evaluation period.
Example:	
Instruction:	





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

11.	Knowledge Reflected in Performance Tests:
Standard:	Trainee is able to apply methods taught quickly and seldom makes mistakes.
Rated:	<u>Needs Improvement</u> the trainee is usually able to perform the method taught, but requires assistance to achieve satisfactory results.
Example:	
Instruction:	
12.	Professionalism and Officer Conduct:
Standard:	Community and group orientated, strives to assist others.
Rated:	<u>Needs Improvement</u> Needs to be reminded of job responsibilities and attitudes, lacks a cooperative attitude.
Example:	
Instruction:	
13.	Use of Officer Safety Techniques:
Standard:	Generally displays awareness of potential danger, understands principles of officer safety.
Rated:	<u>Needs Improvement</u> Occasionally displays unawareness of potential danger, unable to apply principles of officer safety.
Example:	
Instruction:	
14.	Security Precautions/Jail Security:





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

Standard: Alert to activity in assigned area. Practices good security procedures.

Rated: <u>Needs Improvement</u> Minimally follows basic security procedures.

Example:

Instruction:

15.	Jail Communication/Use of Radio Codes:
Standard:	Has good working knowledge of radio code definitions. Seldom makes errors in the use of the radio or other communication devices.
Rated:	<u>Needs Improvement</u> has limited knowledge of the basic radio codes and is striving to improve. Maintains courtesy when using facility communications.
Example:	
Instruction:	
16.	Fire/Life Safety:
Standard:	General knowledge safety plans, emergency routes, First Aid, CPR, and facility first aid kit/equipment.
Rated:	<u>Needs Improvement</u> Limited knowledge in emergency equipment operations, safety plans, emergency routes and techniques.
Example:	
Instruction:	
17.	Problem Solving:
Standard:	Able to reason out a problem and relate it to what is taught. Good perception and ability to make decisions.
Rated:	Needs Improvement requires assistance. Does not make timely decisions.



> ERIC PRITCHARD **UNDERSHERIFF**

"A Professional Service Agency"

Example:	
Instruction:	
18.	Intake Procedures:
Standard:	Requires little assistance. Able to assess situation and take proper action. Puts' booking files in correct order and maintains control of events while working at intake.
Rated:	<u>Needs Improvement</u> Often needs assistance as to what action should be taken in a given situation. Booking files are not always completed correctly.
Example:	
Instruction:	
19.	Classification Procedures:
Standard:	Requires little assistance. Able to assess situation and take proper action.
Rated:	<u>Needs Improvement</u> Often needs assistance as to what action should be taken in a situation.
Example:	
Instruction:	
20.	Release Procedures:
Standard:	Requires little assistance. Is able to process a release file correctly and thoroughly checks release documents prior to releasing an inmate.
Rated:	<u>Needs Improvement</u> Often needs assistance as to what action should be taken in a given situation. Needs to become more knowledgeable with release documentation.
Example:	





JEFF R. HOLLOWELL SHERIFF

> ERIC PRITCHARD **UNDERSHERIFF**

"A Professional Service Agency"

Instruction:

21.	Facility Documentation:
Standard:	Knows standard forms and understands format. Completes forms with reasonable accuracy and thoroughness.
Rated: forms.	Needs Improvement Often needs assistance to select or compete the proper
Example:	
Instruction:	
22.	Search Procedures:
Standard:	Conducts a complete systematic search; practices good officer safety techniques, and uses universal precautions when searching inmates.
Rated:	<u>Needs Improvement</u> needs to be more systematic and complete. Needs to be reminded about universal precautions and search techniques.
Example:	
Instruction:	
23.	Restraint Equipment:
Standard:	Generally displays awareness of potential danger. Understands principles of officer safety while applying restraints.
Rated:	<u>Needs Improvement</u> Sometimes displays unawareness of potential danger, misunderstands principles of officer safety while applying restraints.
Example:	
Instruction:	





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

24.	Inmate Supervision:
Standard:	Speaks with authority in a calm clear voice.
Rated:	<u>Needs Improvement</u> Sometimes lacks verbal ability or command presence to control the situation.
Example:	
Instruction:	

25. Inmate Orientation/Programs:

- **Standard:** Is familiar with rules and regulations and is familiar with available inmate programs.
- **Rated:** <u>Needs Improvement</u> Unsure or hesitant about what programs are available, how an inmate would use them.
- Example:
- **Instruction:**
- 26. Medical Procedures:
- **Standard:** Able to reason out a problem and relate it to what is taught. Good perception and ability to make decisions.
- **Rated:** <u>Needs Improvement</u> Does not make timely decisions. Trainee is not familiar with the established medical procedures.
- **Example:**

Instruction:

27. Business Office Procedures:



- **Standard:** Able to assess situation and take proper action. Is orientated in appropriate documents, and job functions within the business office and their relationship to each other.
- **Rated:** <u>Needs Improvement</u> needs to become more knowledgeable with the different job functions, and there relationship to each other.

Example:

Instruction:

- 28. Emergency Procedures:
- **Standard:** Able to reason out a problem and relate it to what is taught. Good perception and ability to make decisions.
- **Rated:** <u>Needs Improvement</u> Does not make timely decisions. Trainee has a basic understanding of established emergency procedures.

Example:

Instruction:

29. Use of Force:

Standard: Understands that force will not be used as punishment and only that amount of force necessary for control will be used. Able to control the situation using the appropriate level of force.

Rated: <u>Needs Improvement</u> Unsure or hesitant about how much physical force to use.

Example:

Instruction:

30. Transportation:



ERIC PRITCHARD **UNDERSHERIFF**

"A Professional Service Agency"

Standard: Follows safety and security procedures while operating the transportation vehicle in transporting inmates.

Rated: Needs Improvement is not always conscious of safety or security precautions when transporting inmates.

Example:

Instruction:

- 31. **Maintenance of Work Area:**
- **Standard:** Maintains clean, orderly work environment.
- **Rated:** Needs Improvement Sometimes fails to maintain orderly work environment.
- **Example:**
- **Instruction:**
- 32. **Relationships with Fellow Officers:**
- **Standard:** Good peer relationships, professional in work contacts, and treats all politely.
- Rated: Needs Improvement Sometimes antagonizes others, seeks others to support his/her position after criticism of his/her actions. Lacks understanding of his/her position within the Department and is unsure of how to communicate with peers.
- **Example:**

Instruction:

33.	Other Relationships: CTO/Sergeants/Lieutenants:
Standard:	Appropriate communication skills used, objective in his/her desire to learn, and respects command authority.
Rated:	Needs Improvement seeks others to support his/her position after supervisory



review. Inappropriate communication skills used. Unaware of command authority and responsibility.

Example:

Instruction:

34.	Report Writing:
Standard:	Completes simple reports with reasonable amount of accuracy and within a reasonable amount of time. Written product rarely contains errors.
Rated: Example:	<u>Needs Improvement</u> At times, takes excessive time to complete simple report. Written product contains minor errors.
Instruction:	
35.	Self-Initiated Activity (Quality and Quantity)
Standard:	Identifies suspicious or unusual behavior; is able to write disciplinary markers after investigation of inmates' behavior.
Rated:	<u>Needs Improvement</u> At times, identifies and investigates suspicious or unusual inmate behavior.
Example:	
Instruction:	



JTO TRAINING PROGRAM SUPERVISOR'S END OF WEEK REPORT (SEWR)

I have reviewed the above listed trainee's Daily Observation Reports for the week of ______to _____to _____. I have also discussed his/her overall performance with JTO______.

___Additional method(s) by which the trainee's performance was

evaluated:

End of Phase meetings	Public Contacts	Other (JTO's)
Scenario	Inmate Search	Radio Traffic
Report Review	Transport	Daily Briefing
Other (explain)		

Regarding the trainee's performance:

I (have / have not) discussed the trainee's most significant strengths with him/her.

I (have / have not) discussed the trainee's most significant weaknesses with him/her.

The trainee's significant weaknesses (have / have not) required remedial training.

Remedial training, if provided, consisted of:



Comments regarding significant strengths, weaknesses, and progress to date:

The trainee's progress to date is **not acceptable / acceptable** based on the above information.

Trainee's Signature:	Date
JTO Signature:	Date
JTO SAC's Signature:	Date



Office of the	STUR PORT	JEFF R. HOLLOWELL SHERIFF
SHERIFF-	CATHER	ERIC PRITCHARD UNDERSHERIFF
"А	Professional Service Agency"	

END OF PHASE REPORT (EPR)

Trainee:	JTO:
----------	------

Phase:

Date Phase Began:

Date Phase Ended:

Significant Strengths:

Officer Burton Promotes harmony with his coworkers and is an overall good team player. He maintains a positive demeanor and is supportive of his coworkers. Officer Burton is receptacle to constructive criticism and strives to better himself as a Correctional Officer.

Significant Weaknesses:

N/A

Additional Training/Remedial Efforts: (attach additional sheets, if necessary)

N/A

Optional Comments:

N/A

The trainee is performing at a solo correctional officer level.

Trainee Signature:	(Name, Badge #, and Date)	
JTO Signature:	(Name, Badge #, and Date)	
JTO SAC Signature:	(Name, Badge #, and Date)	

INYO COUNTY SHERIFF'S OFFICE

FACILITY TRAINING PROGRAM COMPLETION RECORD / COMPETENCY ATTESTATION					
Officer	Name/ID #	Date of Completion			
Name of JTO	Assignment	Training Dates (inclusive) FROM TO			
I have been instructed in all items recorded in the Jail Training Program Guide. Signature of Correctional Officer Date					
I certify that Correctional Officer the Jail Training Program Guide and t all structured learning content areas. manner. I further certify that he/she is	hat Officer I also certify that all tests hav				
Jail Training Officer Signatur Jail SAC Signature	e ANDAROS	Date			
is competent to perform as a solo corr	ectional officer.	e prescribed Jail Training Program and			
Jail Commander		Date			



JAIL TRAINING PROGRAM JTO CRITIQUE FORM

In an effort to ensure that each Jail Training Officer (JTO) maintains a high level of skill, performance, and interest, this critique form is to be completed by the deputy. The purpose of the form is to provide objective feedback to the JTOs so they can use the information to enhance their teaching/training skills. It is imperative these questions be answered honestly and directly. Jail training officers will benefit by knowing the impression they have made on you, the deputy.

Your comment in each category is important. Please take time to provide details about why you rated the JTO as you did. The more information that you can provide, the better the picture we will have of each JTO's level of skill and their continued suitability for the position.

This critique form is confidential and will only be reviewed by Jail training program administrative personnel. The general content (not your identity) of the feedback will be relayed to the JTOs to assist with improving training methods.

This critique is for JTO: _____ Phase: _____

1. The Jail Training Program's emphasis is on both training **and** evaluation. Assign percentages (to total 100%) to the amount of effort your JTO exerted in each area. (Example: Training 50% - Evaluation 50%; Training 70% - Evaluation 30%; etc.)

Training _____% Evaluation ____%

2. Using percentages, indicate how you perceived your JTO related to you.

I am one of a number of recruits _____% I am an individual ____%

Circle the response below that best answers the question or comment.

3. What type of role model was the JTO for you?

POOR	FAIR	AVERAGE	GOOD	EXCELLENT

4. Was the JTO attentive to your needs, problems, or concerns?

POOR	FAIR	AVERAGE	GOOD	EXCELLENT

5. Rate the JTO's knowledge of the training material covered.



	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
6. How would you describe the JTO's skill as a trainer and his/her training methods such as handouts, visual aids, scenarios, role-plays, etc?					
	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
7.	Rate the JTO's a	ability to commu	nicate with you.		
	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
8.	Rate the JTO's l	honesty, fairness,	and objectivity in ratin	g you.	
	POOR	FAIR	AVERAGE	GOOD	EXCELLENT
9.	Describe the JT	O's method of cri	tiquing your performan	ice, whether verbal	lly or in writing.
	TOO NEGA POSITIVE	ATIVE TOO	O CRITICAL UN	IFAIR GOO	D VERY
10. Did the JTO work with you on areas he/she identified as deficient or where improvement was needed?					
	NEVER	SELDOM	OCCASIONALLY	USUALLY	ALWAYS
11. List the area(s) you consider to be the JTO's greatest strengths (i.e. training skills, officer safety tactics, codes and law knowledge, report writing, etc.).					
12. List the area(s) in which you feel the JTO needs improvement.					
13.	Were there any YES NO	conflicts with the	JTO's training and you	ur academy trainin	g?
4	2 REV: 4 / 2019 b	y Sergeant D. Carter			



If there were conflicts/discrepancies, please explain.

14. Did you experience any discrepancies between JTOs? YES____ NO____ If yes, in what context did they occur?

15. Please list any additional comments or suggestions here.

Officer Signature

Date





TRAINING MANUAL SIGN-OFF

TRAINING START DATE:	TRAINING END DATE:
TRAINEE:	ID#:
JTO:	ID#:

PHASE 1 (6 Weeks)

SECTION 1: INTRODUCTION AND ADMINISTRATION

Topic Areas	Completed / JTO Initial	Date	Trainee Initial
Facility Tour	Yes		
Payroll Procedures	Yes		
Organizational Structure	Yes		
Issuance of Equipment	Yes		
Professionalism & Officer Conduct	Yes		
Shift Briefings	Yes		
Officer Safety/Workers Comp	Yes		
Jail Communication	Yes		
RIMS / In Custody/ Email User info	Yes		
Knowledge of Manuals	Yes		
Alcohol / Harassment Policies	Yes		

SECTION II: JAIL SECURITY / SECURITY PROTOCOLS

Topic Areas

Use of Hand Radio	Yes	
Operation of Doors and Gates (J730.35)	Yes	
Jail Keys / Fire Keys / ER Key (J730.20)	Yes	
Inmate Movement / Keep Away (J750.25), (610)	Yes	
Weapons (514)	Yes	
Security Issues	Yes	

Office of the Sheriff





JEFF R. HOLLOWELL SHERIFF

ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

	Completed / JTO Initial	Date	Trainee Initial
Telephones	Yes		
Headcount Procedures	Yes		
(502)			

SECTION III: FACILITY DOCUMENTATION

Topic Areas

Incident Log	Yes	
(223) Incident Reports	Yes	
(219)		
Inmate Requests / Medical	Yes	
Money Ledger / Computer (J715.50)	Yes	
Money Drawer / Log	Yes	
Money Orders / Bail Bond	Yes	
Citations	Yes	
Reason for Non-Release	Yes	
Inmate Grievance Procedure (620), (1073 T-15)	Yes	
Furlough / Medical Furlough	Yes	

SECTION IV: BOOKING PROCEDURES

Topic Areas		
Booking Procedures	Yes	
(J710)		
Intake Medical / Mental Health (J715), (722)	Yes	
Types of Searches	Yes	
(528)	37	
Holding Cells (1055 T-15), (1056 T-15)	Yes	
Phone Calls	Yes	
(504.8), (1067 T-15), (PC 851.5)	37	
Nurse Notifications	Yes	
Detox Medical Protocols	Yes	
(734)		
Required Documents (check off Sheets)	Yes	

REV: 4 / 2019 by Sergeant D. Carter

Office of the Sheriff SHERIFF INYO COUNTY, CA



JEFF R. HOLLOWELL SHERIFF

ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

	Completed / JTO Initial	Date	Trainee Initial
RIMS vs In Custody	Yes		
Photos and Prints	Yes		
DNA Collection (Prop 69), (540.3), (PC 296)	Yes		
Property Inventory Collection (J715.30), (J715.70), (212.4)	Yes		
Property Room	Yes		
Hazardous Clothing	Yes		
Contraband (212)	Yes		
Head Count Change / Log	Yes		

SECTION V: INMATE CLASSIFICATION / CLASSIFICATION REVIEW

Topic Areas

3

Purpose of Inmate Classification (J715.80), (504.6.2), (516)	Yes	
Rehousing Procedures	Yes	
RIMS Housing / Board	Yes	
(516.8)		
Classification Log / Review	Yes	
(516.7.1)		

SECTION VI: SEARCH PROCEDURES

Topic Areas Housing Unit Search ____Yes _____ (528.7) ____Yes _____ Reason for Search Precautions ___Yes _____ Inmate Search ____Yes _____ (528) _Yes _____ Pat Search (528.3) Strip Search ____Yes _____ (528.4)







ERIC PRITCHARD **UNDERSHERIFF**

"A Professional Service Agency"

SECTION VII: RESTRAINT EQUIPMENT

Topic Areas	Completed / JTO Initial	Date	Trainee Initial
Types of Restraints (1058 T-15), (524)	Yes		
Proper Use (524.3)	Yes		
Use of Force / Documentation (522)	Yes		
Restraint Chair / Log	Yes		
Safety Cell / Log (1055 T-15), (538)	Yes		

SECTION VIII: INMATE SUPERVISION (204)

Topic Areas

Safety Check	Yes	
(508), (15 CCR 1027.5), (1027.5 T-15), (Penal Code 6030)	
Supervisor Safety Check	Yes	
Detox Safety Checks (1056 T-15), (538.4)	Yes	
Safety Cell Checks (1055 T-15), (538.3)	Yes	
Officer Conduct (ICSO Policy 320), (116)	Yes	
Inmate Mail (606), (1063 T-15)	Yes	
Inmate Movement / Logs (J750.25), (520)	Yes	
Inmate Removal	Yes	
Dress Code for Inmates (814.3.2), (Inmate Handbook)	Yes	
Feeding (J750.40)	Yes	
Female / Male Segregation	Yes	
Facility Cleaning / Inmate Workers (J750.35), (814), (804)	Yes	
PREA Prison Rape Elimination Act (612)	Yes	







ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

SECTION IX: MEDICAL PROCEDURES

Topic Areas	Completed / JTO Initial	Date	Trainee Initial
Inmate Medication Procedures	Yes		
Title 15	Yes		
Medical Grievance (702.4)	Yes		
Mental Health Procedures	Yes		
Medical Emergency Procedures (708)	Yes		
Sick Call (700)	Yes		
Inmate Injury	Yes		
On Call Nurse (708.3)	Yes		

SECTION X: EMERGENCY PROCEDURES

Topic Areas

5

1		
Lock Down	Yes	
ERT/Video Recording	Yes	
(522.5.1), (540.5.1)		
Power Outage	Yes	
(408), (1100.9)		
Loss of Tower Controls	Yes	
Water Shutoff	Yes	
Fire Procedures / iEvac Hood	Yes	
(J730.5)(406), Training video iEvac		
Incident Reports	Yes	
(219)		

SECTION XI: USE OF FORCE

Topic Areas		
Use of Force (522)	Yes	
Escalation of Force (522.3.1)	Yes	
Duty to Intercede (522.3.2)	Yes	

REV: 4 / 2019 by Sergeant D. Carter

Office of the Sheriff SHERIFF-INYO COUNTY, CA



JEFF R. HOLLOWELL SHERIFF

ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

Demonstration	Completed / JTO Initial	Date	Trainee Initial
Documentation	Yes		
Use of Weapons (522.4)	Yes		
SECTION XII: DISCIPLINARY	PROCEDURES		
Topic Areas			
Due Process (600.3)	Yes		
Rule Violations	Yes		
DRB Procedures	Yes		
DRB Schedule (J725.40)	Yes		
Inmate Rights on Disciplinary (J725.95.0)	Yes		

6



TRAINING MANUAL SIGN-OFF

TRAINING START DATE:	TRAINING END DATE:
TRAINEE:	ID#:
JTO:	ID#:

PHASE 2 (4 Weeks)

SECTION XIII: TRANSPORATION

Topic Areas	Completed / JTO Initial	Date	Trainee Initial
PC 832 Firearms	Yes		
Range Qualification	Yes		
Officer Safety	Yes		
Inmate Security	Yes		
Facility / Court Holding	Yes		
Jail Transport Vehicles	Yes		
Vehicle Use (sign off sheet)	Yes		
Radio Transmission Procedures	Yes		
Radio Channels / Repeaters	Yes		

SECTION XIV: INMATE ORIENTATION AND PROGRAMS

Topic Areas		
Inmate Programs	Yes	
Law Library (1068 T-15), (606)	Yes	
Commissary (J750.55), (1014)	Yes	
Visiting Procedures	Yes	
Work Crews (241)	Yes	





ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

SECTION XV: OTHER BOOKING PROCEDURES

Topic Areas	Completed / JTO Initial	Date	Trainee Initial
Bail Schedule	Yes		
ICE Detainers / Notifications	Yes		
SB 54 Compliance	Yes		
Booking / Release Checklists	Yes		
(J710.21), (J720.10) Booking File Locations	Yes		
Booking Notifications	Yes		
Teletype	Yes		
Warrants	Yes		
Flash Incarceration (PC 1203.35)	Yes		
Reading CLETS Printout	Yes		
Restraining Order Documentation	Yes		

SECTION XVI: RELEASE PROCEDURES

Topic Areas

Inmate Release	Yes	
(J720.00)		
Required Documents/Check List	Yes	
(J720.10)		
Money Ledger routing	Yes	
(J720.20)		
Release Checks	Yes	
Release of Financials	Yes	
Bus Vouchers	Yes	
Release File Locations	Yes	
PC 849 Form	Yes	
(S-Drive)		
Citation Procedures	Yes	
Victim Notification	Yes	
Property Return	Yes	
1 2		





ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

SECTION XVII: DISPATCH OPERATIONS (1 Week)

Topic Areas	Completed / JTO Initial	Date	Trainee Initial
Answering 911 Lines	Yes		
Answering Business Lines	Yes		
Repeater Selection	Yes		
Primary Channels	Yes		
"Hot Line"	Yes		
Fire / EMS	Yes		
CHP	Yes		
Other ICSO Channels	Yes		
CLETS Printouts	Yes		
Paging System	Yes		
Alert Tones	Yes		
"Confidential" Broadcasting	Yes		
Stolen Vehicle System	Yes		
Stolen Property System	Yes		

9



JAIL TRAINING OFFICER

PROGRAM

Mission Statement

"With Professionalism, Respect, Pride, and Integrity, we protect lives and property, and in partnership with our community, improve the quality of life by providing a safe and secure environment".

TABLE OF CONTENTS

MISSION STATEMENT	ch. 1
INTRODUCTION FROM THE JAIL COMMANDER	ch. 1
DEPARTMENT ORGANIZATION	ch. 1
CHAIN OF COMMAND	ch. 1
CODE OF ETHICS / CORRECTIONAL DEPUTY	ch. 1
DOR/ SEG	ch. 2
PHASE 1	ch. 3
PHASE 2	ch. 3
TITLE 15 / INMATE HANDBOOK	ch. 4
FORMS/ TEST	ch. 5
CRITIQUE / COMPLETION FORM	ch. 6

INTRODUCTION FROM JAIL COMMANDER

The jail training officer program is intended to provide a standardized program to facilitate the correctional officer's transition from the academic setting to the actual performance of general corrections duties.

It is the policy of this office to assign all new correctional officers to a structured jail training officer program that is designed to prepare the new correctional officer to perform in a custody assignment, and to provide training on all skills needed to operate in a safe, productive and professional manner.

The trainee will be assigned to a Jail Training Officer throughout the course of his/her training. The Jail Training Program is broken down into two phases. Phase One, consists of 6 weeks of training while Phase Two, consists of 4 weeks of training. The program can be extended an additional two weeks to meet training standards. Upon completion of the Jail Training Program the Trainee will continue his/her probationary period while assigned to his/her team.

DEPARTMENT ORGANIZATION

DIVISIONS

The Sheriff is responsible for administering and managing the Inyo County Sheriff's Office.

There are four divisions in the Sheriff's Department as follows:

- Administration Division
- Operations Division
- Custody Division
- Support Services Division

ADMINISTRATION DIVISION

The Administration Division is commanded by the Jail Commander, whose primary responsibility is to provide general management direction and control for the Administration Division. The Administration Division consists of Administrative, Personnel Services, Internal Affairs, Reserve Program/Community Services, Off-Highway Vehicle (OHV) Program, Policies and Procedures, Equipment Procurement/Accountability, Infrastructure, Records and Civil Office, Financial and Training Services.

OPERATIONS DIVISION

The Operations Division is commanded by a Lieutenant whose primary responsibility is to provide general management direction and control for that Division. The Operations Division consists of Uniformed Operations, Canine Program, Field Training Program, SED, Investigations, Mounted Operations, Boat Operations, Search and Rescue, and Veteran Services.

CUSTODY DIVISION

The Custody Division is commanded by a Lieutenant, whose primary responsibility is to function as the Jail Commander to provide general management direction and control for the jail. The Custody division consists of Custody Operations, which includes Custody Personnel, Court Services, Transportation, Food Services and Medical/Mental Health Services, and Work Release Alternative Program (WRAP).

SUPPORT SERVICES DIVISION

The Support Services Division is commanded by a Lieutenant whose primary responsibility is to provide general management direction and control for the Support Services Division. The Support Services Division primary responsibilities are; Animal Services, Grants, Office of Emergency Services (OES), Concealed Weapons Permits, Cannabis Permit Security Coordinator, Motorpool, Homeland Security, Training Unit/POST Training Manager, and Dispatch.

ORGANIZATION AND FUNCTION

LIEUTENANT, JAIL COMMANDER

Commands and is responsible for the activities of the entire Custody Division in accordance with the policies and procedures prescribed by the Sheriff.

This position is equivalent to a "Facility Administrator" as described in the Minimum Jail Standards, Title 15, C.A.C.

SERGEANTS, CORPORALS AND OFFICERS IN CHARGE (O.I.C.)

Sergeants, Corporals, and O.I.C.s perform supervisory duties and/or specialized staff assignments and are equivalent to "Supervisory Custodial Personnel" as described in Minimum Jail Standards.

DEPUTY SHERIFF

The primary duties of Deputy Sheriffs assigned to the Custody Division are the supervision of inmates. These positions are equivalent to "Custodial Personnel" as described in Minimum Jail Standards. Deputy Sheriffs are peace officers as defined under California Penal Code section 830.1, have full arrest powers under California Penal Code section 836 and have the right to carry firearms both on and off duty pursuant to California Penal Code section 12027.

RESERVE DEPUTY SHERIFF

Reserve Deputy Sheriffs may be assigned to the supervision of inmates at the jail on a temporary or part time basis. These positions while on duty are equivalent to "Custodial Personnel" as described in Minimum Jail Standards. Reserve Deputy Sheriffs are, while on duty, peace officers as defined under California Penal Code section 830.6 with arrest powers an authority to carry firearms for the duration of their specific assignment.

CORRECTIONAL OFFICER

The primary duties of a Correctional Officer assigned to the Custody Division are the supervision of inmates. These positions are equivalent to "Custodial Personnel" as described in Minimum Jail Standards. A Correctional Officer is a public officer as defined in California Penal Code sections 831 and 831.5 and not a peace officer. A Correctional Officer may make arrests pursuant to a duly issued warrant and has no right to carry or possess firearms in the performance of his/her duties, except while under the direction of the Sheriff, he/she is transporting or guarding prisoners or suppressing riots, lynchings, escapes or rescues in or about the jail.

Chain of Command

Sheriff

Jeff Hollowell

Undersheriff

Eric Pritchard

Jail Commander

LT Jared Sparks

Jail Sergeant

Donny Carter

Jail Corporals

Joseph Kapturkiewicz

Franklin Landaverde

Mark Gutierrez

Vacant

Court Services

Bailiff's

CPL Paul Dorame

Douglas Cheshire

Transport Officer

Adam Emley

Code of Ethics

As a Correctional Deputy, it is my fundamental duty to honor the Correctional Deputy Code of Ethics and the Value Statement of the Riverside County Sheriff's Department. By doing so, I will demonstrate the true meaning of integrity, loyalty, professionalism, and leadership.

I will always be fair in the performance of my duties, never seeking to use my authority over others unjustly. I will perform my duties without prejudice or bias. I will maintain honesty of word and deed. I will act with integrity at all times, keeping my private life unsullied as an example. I will be exemplary in obeying the laws of the land and the regulations of my Department.

I will maintain calm in the face of ridicule and contempt, never employing more force than is necessary. I will never act officiously or permit personal feeling or friendship to influence me. I will always be aware of the safety and security of all those around me by maintaining a safe and secure environment. I will never use my position for personal gain, never accepting gratuities, nor will I exaggerate the limits of my authority.

I recognize the badge as a symbol of my profession and of the Department. I will maintain the integrity of my badge and position.

I will strive to achieve and embody the highest ideals and ethics of the Department, while always displaying the highest degree of professionalism ---As a Correctional Deputy.



Phonetic Alphabet

Α	Adam	N	Nora
В	Воу	0	Ocean
С	Charles	Р	Paul
D	David	Q	Queen
Е	Edward	R	Robert
F	Frank	S	Sam
G	George	т	Tom
н	Henry	U	Union
I.	Ida	V	Victor
J	John	W	William
К	King	X	Xray
L	Lincoln	Y	Yellow
Μ	Mary	Z	Zebra



REMEDIAL TRAINING ASSIGNMENT WORKSHEET

Trainee:

Date:

Week#:

Your JTO has identified one or more areas of deficient performance that need your immediate attention for improvement. You will be expected to fully complete the training assignment listed below by _____.

Date

PERFORMANCE DEFICIENCIES:

Define the problem specifically giving examples. Describe the training already conducted.

TRAINING ASSIGNMENT

Describe the specific assignments given to the trainee to correct the above problem. [JTO will describe the specific assignment given the trainee to correct the above-described problem(s). Assignment will be given in terms of specific performance goals; i.e., practice self-initiated cell searches daily (for 4 shifts) resulting in at least, 2 rule violations. Trainee will be expected to perform at a satisfactory level in identified area(s).]

Trainee Signature

JTO Signature

(Name, ID#, and Date)

(Name, ID#, and Date)



ASSIGNMENT COMPLETION:

- 1. Has the trainee satisfactorily completed the training plan?
 - Yes [] No []
- 2. Is the trainee now performing at a competent level?

Yes [] No []

3. Has an additional assignment been given? Yes [] No []

COMMENTS:

If the training plan is not satisfactorily completed, specific recommendations **MUST** be made regarding the trainee's continued substandard performance. Additional REMEDIAL TRAINING WORKSHEETS should be generated outlining a follow-up training plan.

** It is the responsibility of the ORIGINATING JTO to ensure that this assignment is communicated to the trainee's next JTO so that follow-up can be monitored.

Trainee Signature:

JTO Signature:_____

JTP SAC Signature:

Date:	
Date:	
Date:	

2





> ERIC PRITCHARD UNDERSHERIFF

"A Professional Service Agency"

POLICY REFERENCES

https://policy.lexipol.com/

Jail Operations Manual Revision 2019*

Title 15 References

Training (1020-1034)

Classification and Segregation (1050-1058)

Inmate Programs and Activities (1060-1073)

Discipline (1080-1084)

Medical, Mental Health Services (1200-1230)

Food (1240-1249)

Clothing and Hygiene (1260-1267)

Bedding (1270-1272)

1

Sanitation and Safety (1280-1282)



JAIL TRAINING PROGRAM TERMINOLOGY

Behavior/Performance Anchored Ratings An appraisal of performance which measures the trainee's ability to perform as a solo patrol officer based upon standardized evaluation guidelines.

<u>**Competency</u>** Demonstration of the knowledge, skills, abilities, and attitudes to safely and effectively perform the duties of a solo patrol officer within a department.</u>

Daily Observation Report (DOR) The form completed by the Jail Training Officer (JTO) that records the trainee's performance for each work day.

Department The local law enforcement agency providing the Jail Training Program to the officer/deputy trainee.

End of Phase Report (EPR) A form completed by the Jail Training Officer at the end of each training phase which addresses the trainee's strengths and weaknesses and provides an indication as to the trainee's level of performance and progress to date.

Feedback Verbal or written response to trainee performance provided to the trainee from the field training staff.

Jail Training Officer (JTO) Any officer assigned the responsibility of training and evaluating trainees during the jail training program who meets the minimum standards as set forth in POST regulations and who has completed a STC-certified JTO Course.

Jail Training Officer SAC The supervisor assigned the responsibility of the JTO training program. This supervisor has completed a Field Training Program Manager Course who meets the minimum standards as set forth in POST regulations and who has completed a POST-certified FTO Course.

Learning Activity An activity designed to achieve or facilitate one or more training goals. Trainees participating in a learning activity should be coached and provided feedback. These learning activities should be used to bolster a trainee's confidence and abilities, and to prepare the trainee for competent performance in the field.

Learning Domain An instructional unit that covers related subject matter from the Regular Basic Course (Academy).



<u>Minimum Training Standards</u> Those standards met when the trainee consistently demonstrates the knowledge and ability to perform tasks required to perform solo patrol duties. Demonstration of said ability must occur in actual or field-like scenario situations and must be performed in a safe and competent manner.

<u>**Performance Objective</u>** Description of skills, knowledge, ability, attitude, or action the trainee must have or do to demonstrate mastery of a training goal.</u>

<u>Remedial Training</u> A correction or review of previously taught information or procedures (excluding academy training). Necessary when the trainee's job performance is evaluated as less than acceptable after having been provided with sufficient training or intervention which should have corrected and/or improved the job performance.

Standardized Evaluation Guidelines (SEGs) Categorized behavioral descriptions of the levels of performance that are applied to all trainees and reported on the Daily Observation Report.

<u>SUPERVISORS's End of Week Report (SEWR)</u> A form completed by a Jail Training Officer and reviewed by the Jail Supervisor/Administrator/Coordinator (SAC) that addresses the trainee's progress and performance for each week.

<u>**Test</u>** An evaluation of the trainee's skills, knowledge, and/or ability to perform a specific task or training goal. The trainee's competency must be demonstrated or tested through, minimally, one of the following types of tests:</u>

- (A) **Agency-Constructed Knowledge Tests.** An agency-constructed written or verbal test that measures the knowledge required to achieve one or more training goals.
- (B) **Scenario Tests.** A job-simulation test that measures the skills, knowledge, and/or abilities required to achieve one or more training goals.
- (C) **Performance Tests.** Any tests other than an agency-constructed knowledge test or scenario test that measures the skills, knowledge, abilities, and attitudes required to achieve one or more training goals. These will generally be in the form of calls for service, traffic enforcement, and self-initiated activity.

Topic A word or phrase that succinctly describes subject matter associated with a training goal.



<u>**Trainee</u>** Officer/Deputy assigned to an approved jail training program under the direct and immediate supervision of a qualified jail training officer.</u>

Training Goal A general statement of the results that training is supposed to produce such as identification of a behavior, job skill, or knowledge in which the trainee must develop competence.