



# CalOMS Tx TOP 20 Error Codes

Technical Assistance

From DHCS

Data Management Services Section

# Error Code 560

(TRN-1)

Resubmission of Admission Prohibited- matching discharge or annual update records found.



## Matching Pairs:

- Admission → Discharge
- Admission → Annual Update (AU)

- If you change a “paired” admission, the pair will no longer match. Therefore, first you must:
  1. Delete the pair (delete discharge or AU)
  2. Fix the “original” Admission (re-submission of admission)
  3. ‘Re-Pair’ them (re-submit the discharge or AU)

# Error Code 374

(TRN-1)

Unmatched Discharge record. No admission record found with matching FSN, Provider ID, Admission data and Service type

## ■ Scenarios:

- User (previously) sent in an admission, but it rejected in CalOMS. User is now trying to submit a discharge, but the system cannot find the matching admission.
- User is not matching discharge with clients admission record on:
  - FSN
  - Provider ID
  - Admission Data

 ■ **Service Type!! (90% of this error is due to this reason)**

# Error Code 192

(MED-4)

Medical problems invalid—allowable value not provided.

- How many days in the past 30 days (from asking this question) have you experienced physical health problems?

## Allowable Answers:

- A number from 0-30
- 99904, client unable to answer. –ONLY USE if type of service field contains a 3, 4, or 5 (detox service) OR disability field (CID-18 contains a 7 (developmentally disabled). Any other circumstance will reject.



Note: This is related to Med-2 field (ER visit in last 30 days) and Med-3 field (Hospital overnight in last 30 days). If there is a number greater than 0 in these fields, then Med-4 must be greater than 0.

# Error Code 550

(LEG-6)

Not a Valid Parolee services Network (PSN Provider)

- You, as a provider, must be authorized by DHCS to provider PSN services!
  - There are only 17 county's that have authorized providers. If you feel you are eligible, contact your data liaison and have them edit the Master Provider File.



# Error Code 139

(LEG-1)

Criminal Justice status must not be 1 when (ADM-5) Source of Referral is 7, 8, 10, or 12.



**REMEMBER:** Criminal Justice status relates to the Source of Referral field.

So...when entering in LEG-1 Criminal Justice Status, Value 1 (no criminal justice involvement) cannot be used when the client's source of referral (ADM-5) was from the courts.

# Error Code 55

(CID-19)

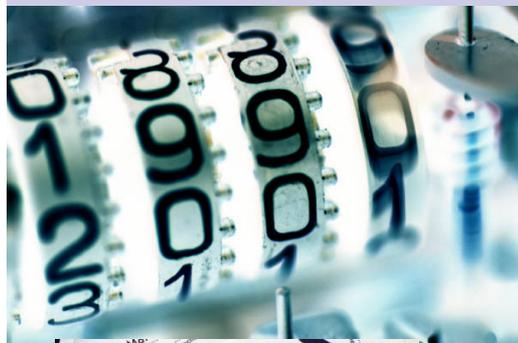
Consent invalid. Allowable value not provided.

- Is there a consent form allowing future possible contact, signed by the client, on file within your agency?
- Allowable answers ONLY:
- YES (1) or  NO (0)
  - You either give permission to collect additional Tx outcome in the future or not.

# Error Code 381

(TRN-2)

Transaction Date and Time not provided to specific format.



- Date and time provided must be provided in the format specified (with numeric values only for MM, DD, YYYY, HH, MI and SS) **with a space between the date and time.**

# Error Code 160

(ADM-1)

Admission Date not provided in specified format MM/DD/YYYY.



## Admitting

- Date and time the admission is provided/submitted must be provided in the format specified (with numeric values only for MM/DD/YYYY HH:MI:SS) **with a space between the date and time.**
- Note the “/” and the “:” must be used correctly as well.

# Error Code 050

(ADM-1)

Birth Date not provided in specified format MM/DD/YYYY.



- The clients Date of Birth **MUST** follow the following format (including the “/”:
- numeric values only for MM/DD/YYYY

# Error Code 460

(Or Any Other Duplicate Error)

Duplicate Admission Record



ORIGINAL  
ADMISSION

**REMEMBER:** Duplicate errors are “message errors” and do not get “corrected” fixed, and/or resent.

They are simply for your information that the record you sent exactly matches the record already on file!!



SAME EXACT  
ADMISSION SENT--  
THAT ALREADY  
EXISTS IN CALOMS

If you send in an initial (original) admission to CalOMS, and there is already an accepted record for that client in CalOMS that matches what you are sending in, the record will reject as a duplicate.

# Error Code 471 (Or Any Other Duplicate Error)

Re-Submission of Admission Exactly Duplicates Original Submission



ORIGINAL  
ADMISSION

**REMEMBER:** Duplicate errors are “message errors” and do not get “corrected” fixed, and/or resent.

They are simply for your information that the record you sent exactly matches the record already on file!!



RESUBMITTED  
ADMISSION-  
THAT STILL  
MATCHES  
INITIAL  
ADMISSION  
WITH NO  
CHANGE

To change a record you **must MAKE A CHANGE** to one of the data elements, and then resubmit the record as a “2”- (re-submission of admission). Or whatever the record may be (discharge or annual update).

# Error Code 463

(Or Any Other Duplicate Error)

Duplicate Discharge Record



ORIGINAL  
DISCHARGE

**REMEMBER:** Duplicate errors are “message errors” and do not get “corrected” fixed, and/or resent.

They are simply for your information that the record you sent exactly matches the record already on file!!



SAME EXACT  
DISCHARGE SENT--  
THAT ALREADY  
EXISTS IN CALOMS

If you send in an initial (original) discharge to CalOMS, and there is already an accepted record for that client in CalOMS that matches what you are sending in, the record will reject as a duplicate.

# Error Code 201

(ADM-4)

Type of Service Invalid – Service does not match services in DHCS's Master Provider File (MPF).



- Type of service must be one of the provider's licensed services as indicated in the Master Provider File (MPF).
- Please call your DHCS data liaison to ensure that the MPF shows your facilities current services.

# Error Code 203

(MED-11)

HIV Test Invalid– allowable value not provided.

**This Field Indicates if the client has been tested for HIV/AIDS.**

## The Following Values are allowed in this field:

- (1)- Yes
- (0)- No
- (99900)- Client declined to state
- (99904)- Client unable to answer

**NOTE:** This field must be populated by one of the above choices.

**The “client unable to answer value (99904) is only allowed if Type of Service (ADM-4) is a 3, 4, or 5 (a detox service) or if Disability (CID-18) includes 7 (developmentally disabled).**



# Error Code 032

(MED-11)

ZIP Code invalid– allowable value not provided.

**This field MUST be populated by either a five digit Zip code number, or one of the specified alpha values below:**



**Zip Code**

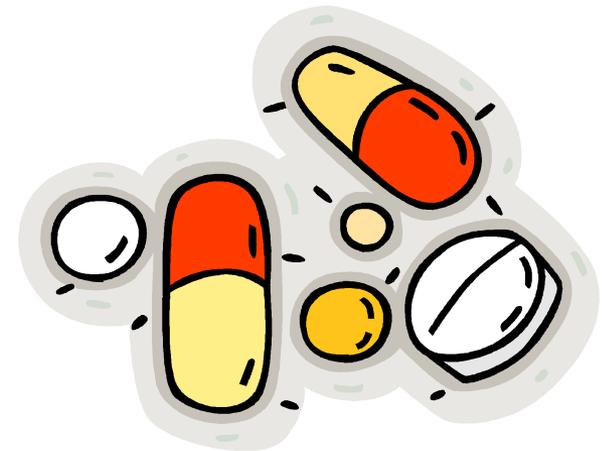
- Clients 5 digit zip code
- 00000 (or 5 digit zip code) for homeless: Can use zip code of billing provider (preferred method), zip code of location of homelessness, or 00000.
- XXXXX- Client declined to state
- ZZZZZ- Client unable to answer

# Error Code 282

(ADU-2)

Primary drug frequency invalid – 99902 is only valid if Primary Drug is None (0).

- You are **ONLY** allowed to use **NONE** or Not Applicable (99902) in this Field when the Primary Drug Code (ADU-1a) Field is None (0).
- Otherwise, you **MUST** use a value from 0 to 30.



# Error Code 240

(ADU-5a)

Secondary drug invalid—allowable value not provided.

.....  
• This field indicates the clients  
• secondary drug problem.  
.....

- There are 21 allowable values from 1 to 20,
- And also 99903 (specify in ADU-5b).

These are your only TWO CHOICES



# Error Code 228

(SOC-2)

Current living arrangement invalid—value can be 1(homeless) only if zip code is 00000

**THIS ERROR CODE NO LONGER EXISTS IN CALOMS!**  
**PLEASE RESUBMIT THESE RECORDS!!**

- This field identified the clients current living arrangements. The choices are:
  - Homeless
  - Dependent living
  - Independent living
- And also 99903 (specify in ADU-5b).



# Error Code 252

(SOC-6)

Number of children (age 5 and younger invalid – allowable value not selected).



- You are **ONLY** allowed to use “client unable to answer” (99904) in this field if:
  - Type of Service (ADM-4) is a 3, 4, or 5 (detox service) OR
  - If Disability (CID-18) field is a value 7 (developmentally disabled).
- Otherwise, you **MUST** use a value from 0 to 30.

# Error Code 286

(ADU-10)

Needle Use\*\* invalid– allowable value not provided.

- How many days had the client used needles to inject drugs in the past 30 days? **You MUST** use one of these values:
  - Values from 0-30 are allowed
  - 99900 – client declined (refused) to state is allowed
  - 99904 – client was unable to answer the question (under the influence or disabled) is allowed



# For CalOMS Tx Technical Assistance

- Data Dictionary
- Data Collection Guide
- File Instructions
- Web-Based Training
- ITWS/CalOMS Tx Help: 916-440-7000
- Call your Data Liaisons
  - Phillis Soresi-Tam: 916-324-1429
  - Mary Dodson: 916-327-4556
  - John Belt: 916-323-1694

