INYO COUNTY HEALTH AND HUMAN SERVICES BEHAVIORAL HEALTH ADVISORY BOARD WEDNESDAY, September 14, 2022 2:30 pm

<u>Offered In Person at 1360 North</u> <u>Main Street, Ste. 103, Bishop; In</u> <u>Person as Satellite location (via</u> <u>Zoom) at 310 Jackson Street in</u> <u>Lone Pine;</u> <u>And virtually via Zoom</u>

<u> Informational Notes Only – No Quorum</u>

Call To Order/Welcome

The Meeting commenced at 2:34 pm

INTRODUCTIONS

Membership, In Person (no quorum): Lynn Martin and Michelle Saenz

Community & Staff Present

In Person:Kimball PierSamantha RottnerChrystina PopeCatie GrishamMelissa MartinezGina McKinzeyVirtual:Lucy Vincent Rose ColonPeter Charley Sarah Downard

Participants introduced themselves.

PUBLIC COMMENT

This item is set-aside at each meeting to allow the public to address issues not on the agenda. No action can be taken, but items can be placed on future agendas.

Lynn Martin shared that she applied online to become a Medi-Cal Peer Counselor. This is a new opportunity brought about as part of the CalAIM Initiative.

Michelle Saenz brought a flier to inform BHAB participants about the Walk for Life to take place in Bishop on Friday, September 23, 2022. See attached flier for details.

APPROVAL OF MINUTES

Minutes from August 10, 2022 meeting were shared but there was no quorum, so they could not be approved.

IF UNABLE TO ATTEND, PLEASE CALL THE OFFICE at 872-2590 or 873-6533

INFORMATIONAL AND ACTION ITEMS

- 1. Director Update -
 - Crisis Response update meetings with law enforcement on response to crisis call and requests for welfare checks: Dr. Pier shared that Inyo County Behavioral Health (ICBH) has a grant and is in the planning stage for a Crisis Care Mobile Unit (CCMU). She also reported that Law Enforcement will respond to requests for welfare checks under certain conditions. For instance, they can respond to calls where there is no history of violence or threats of harm to others.
 - Dr. Pier introduced ICBH's new telephone triage service, Auburn Counseling Service (ACS). During business hours, crisis calls are routed by office staff to ACS. After hours, the calls will be directly routed to ACS.
 - "988" Dr. Pier explained that the new national suicide hotline, "988" is now in effect.
 - MHSA 3-Year-Plan: Dr. Pier explained that the MHSA plan is still in process. She is collaborating with Gina McKinzey, MHSA Coordinator, towards the effort of updating the MHSA 3-Year-Plan.
- 2. Quarterly Reports
 - Program Integrity Quality Assurance (PIQA) Committee Report was read • by Lucy Vincent, on behalf of the PIQA Team. The PIQA team has been involved in a wide array of Behavioral Health specific programs over the last quarter. They continue to play a significant role in providing outcomes and deliverables around projects such as the California Advancing and Innovating Medi-Cal (CalAIM) initiative, Behavioral Health Quality Improvement Program (BHQIP) and Crisis Care Mobile Units (CCMU). Other projects involve reporting and compliance such as the Quality Improvement Committee (QIC) and electronic health record training and troubleshooting. Quarter 4 showed an 89.66% compliance rate of new consumers getting an initial appointment within 10 days of request. In comparison, Quarter 2 of the 21-22 fiscal year we were only at a 56% compliance rate. This improvement can be attributed to the new orientation process that was created in collaboration with Behavioral Health, HHS front office staff and the PIQA team.
 - Youth/Adult Outpatient Services Chrystina Pope, reported on schoolbased services, adult groups, and explained how CalAIM has streamlined ICBH Clinician's documentation, allowing more time to work with clients. She also the group of staff shortages, hiring, new MFT Trainee, and two tele-therapists ICBH contracted with to provide services through current staff shortages. Ms. Pope told the group we are looking forward to our new EHR, Credible, which we will be switching to in January of 2023.
 - Substance Use Disorder Services Catie Grisham AOD Supervisor, told the group that the SUD Team is building out the Intensive Outpatient Program (IOP) they are required to provide per our agreement with the State. She reported that the SUD team is building this out, adding one group at a time. Ms. Grisham told the group that several applicants are interested in filling the Specialist position currently being offered. She

explained the team has two Electronic Health Records (EHRs): 1 for the DUI program and the other for Substance Use Disorders Program. She shared that there are prevention groups being held at all levels in the schools. A discussion about addiction and trauma-informed care ensued.

- Prevention School-based groups Sarah Downard explained that her team is offering SUD prevention activities. They will offer a youth coalition once a month, beginning in October. An art camp is coming up in October. They are working on building up the Mentoring group again.
- Progress House Gina McKinzey informed the group that Kelly Nugent has taken over as supervisor of Progress House. She explained that Progress House is an adult residential facility with 12 beds. There are criteria for admission. Half of the beds are currently full. PH has long-term residents and respite clients, for 72-hour stays. A recent grant will provide for improvements and repairs. Plans include educational groups and a nutrition class. PH is seeking staff.
- Wellness Center (WC) Ms. McKinzey spoke on behalf of Vanessa Ruggio, who was unable to attend today's BHAB meeting. She explained that WC is open to everyone. Groups have begun again on Mondays, Tuesdays, Wednesdays, and Thursdays. These groups include the following: Creative Group (Arts and crafts), SUD Group and Walking Group. WC is also in need of staff. A variety of services are offered: case management, showers, a place to launder clothing. Bishop and Lone Pine WC ask visitors to sign in. This helps WC track which groups are preferred by our community members.
- FIRST Samantha Rottner reported transitions taking place: She has accepted a job with child support, and another team member has left to accept a position in the schools. In October FIRST will team with Prevention Jody Veenker will provide training to the Triple P Team. The FIRST team will work to backfill positions.

<u>AGENDA ITEMS FOR FUTURE MEETINGS</u>

- 1. MHSA update
- 2. Suicide prevention training programs ASIST and "LivingWorks safeTALK" for clients & community members who want to be trained in first aid)

The meeting adjourned at 3:46 p.m.

Next meeting: Wednesday, October 12, 2022, at 2:30 pm.

Transcribed by: