County of Inyo

HEALTH & HUMAN SERVICES DEPARTMENT



Administration & Eastern Sierra Area Agency on Aging, Suite 201 1360 N. Main Street, Bishop CA 93514 TEL: (760) 873-3305 FAX: (760)873-6505 RE-ENTRY (760) 873-3545

> Marilyn Mann, Director hhs-admin@inyocounty.us

Request for Proposals for Interim EMS 9-1-1 Services/Ambulance Bidder's Questions received August 3, 2023

- 1. Whether companies from Outside USA can apply for this? (like,from India or Canada) The company must be certified to provide services in California, and specifically: "Bidder shall provide certification from ICEMA verifying Bidder's qualification to provide emergency medical and ambulance services in the defined area.
- 2. Whether we need to come over there for meetings? The contractor will be required to perform in-person EMS 9-1-1 Ambulance Services described in the RFP, within the operational area defined in the RFP.
- 3. Can we perform the tasks (related to RFP) outside USA? (like, from India or Canada) The contractor will be required to perform in-person EMS 9-1-1 Ambulance Services described in the RFP, within the operational area defined in the RFP.
- 4. Can we submit the proposals via email?

Proposals can be submitted in person, by mail, or by email (see information below). Bids will remain sealed/unopened until 7am PST on Monday, August 7, 2023.

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Department of Health and Human Services

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5. In the RFP it asks for credentials for the references used. What exactly is wanted there? The County is seeking professional references from individuals or organizations who possess specific knowledge about the clinical and operational practices of Emergency Medical Services providers and have direct knowledge of the respondent's clinical and operational performance. In this context, "documented credentials" may be individual certifications that might reasonably demonstrate that the reference possesses knowledge of EMS clinical and operational practices, or may establish that the reference is sanctioned by the organization's leadership (e.g., the reference is provided on letter head and signed by the organization's CEO/Director/Chair, or other person of authority.)