



The SmithWaters Group

Providing Mental Health Advocacy Services
In Select Counties Throughout California

The SmithWaters Group Inyo County Office of Patients' Rights Annual Report of Activities July 1, 2025 – June 30, 2026

The Inyo County Office of Patients' Rights, contracted to The SmithWaters Group, provides advocacy and education services to the mental health community under a contract with Inyo County Behavioral Health & Recovery Services.

The Inyo County Office of Patients' Rights is dedicated to providing full CCR Title IX advocacy services to clients residing within the county. We embrace our expanding and evolving role of provision of Patients' Rights services to the local mental health community. We meet on a regular basis not only with local community members but also with behavioral health staff and individuals from this county placed in facilities throughout the region. Our goal is to continue to build a quality advocacy system in this county that reflects the quality of services available to all residents.

We provide a multitude of direct patients' rights services to the behavioral health community of Inyo County. As with all Title IX advocacy programs, we act as the advocacy representative of the County Behavioral Health Director. Our access to clients and related records is provided by Welfare & Institutions Code and the California Code of Regulations statutory authority.

We are statutorily required to meet on a regular basis with the Behavioral Health Director when needed and requested as well as Behavioral Health Staff

Following are some descriptive highlights of significant services provided during this fiscal year with related graphs and charts.

Patients' Rights Contacts

During this reporting period of this fiscal year, we processed two total client contacts (those contacts that required more than just a quick phone response). Of those, two contacts were generated by individuals that were involuntarily held in facilities primarily in Solano County. The largest component of those total contacts relates to Denial of Rights and Legal issues.

On most occasions, we were able to deal with any issues brought to us by clients at our agency level.

The mix of complaints received will differ from year to year – some having more significance than others,

When an issue comes up that requires any statutory support, we have direct contact with Disability Rights of California and California Office of Patients' Rights. We have not had the need to involve that state agency in Inyo County. As always, in some instances clients will need help that is not within the scope of assistance that we are able to provide. We will do everything we can to connect individuals with services that will be able to assist them with their concerns.

Education

As offered and part of our contractual and statutory duties requested, we are always willing and able to provide training or presentations on Patients' Rights which include the certification review process, 5150/AB 2275, conservatorship, basic patients' rights, minor's rights, SB 43, etc.

Statistics Report

Following this narrative is an in-depth report on statistics in Inyo County. As stated earlier, although Inyo does not have much in the way of hearings, the facilities mentioned in this report are Inyo clients placed in facilities in other counties. We always contact any Inyo Client when placed in any other county that we provide services to.

INYO COUNTY OFFICE OF PATIENTS' RIGHTS
HEARINGS BY COUNTY
FY 2025- 2026

<u>County Served</u>	<u># of Hearings</u>	<u>Percent (%)</u>
Solano	2	100.0%
Total	2	100%

Hearings by Facility and Results FY 2025-2026
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Facility	5250	5270	Reise	Total	5250 Held	5270 Held	5250 D/C	5270 D/C	Riese Upheld	Riese Deny/Withdrawn	Postponed
AH Vallejo	1	1	0	2	0	1	1	0	0	0	0

Release % 50.0%

5150/AB2275 Hearings FY 2025- 2026

Facility	Scheduled	Upheld	Denied	Cancelled
None	0	0	0	0

Release % 0%

**INYO COUNTY OFFICE OF PATIENTS' RIGHTS CLIENT CONTACTS
FY 2025-2026**

<u>Facility</u>	<u># of Client Contacts</u>
AH Vallejo	2
Total	2

<u>INYO COUNTY OFFICE OF PATIENTS' RIGHTS</u> <u>CLIENT CONTACTS BY CATEGORY</u> <u>FY 2025- 2026</u>	
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